

GenX2005 Installation Instructions

To install GenX2005, we start by using our update file: Update GenX2005.exe. This file installs the software if the program is not already resident on the computer.

We will send you an email with a link to our update file. Please download (SAVE) this file, Update GenX2005.exe, to your desktop. This will take 10 minutes or so and can be done in the background while you work on other things. Check to make sure your operating system didn't block this Update GenX2005.exe file (right-click on it, go to "Properties", and make sure it is not blocked on the "General" tab).

You can then run the file by double-clicking on Update GenX2005.exe. Accept the license agreement and go along with the default settings as it runs. There are a few steps to the installation, so make sure you let them all run. When the installation is completed, click on "Finish".

When you go into the program after running this file, you will get a gray screen with a red message telling you not to close out of that screen. Just wait it out. You will enter into an initial screen that will display information contained in a default database. You should give us a call at 800-228-3670 to customize the database and program options for your firm.

When you go in and add a new file, "Use the new HUD 2010" is checked by default. If you uncheck that box, you are locked into the old HUD the next time you enter that particular file. Many firms use the old HUD for cash deals. That's fine, but if you start doing a file with the old HUD, it is imperative that you don't switch back to the new HUD. The accuracy of the inputted information would be compromised. That also holds for the reverse scenario.

This installation process must be carried out on all computers. The "download" email can be forwarded around your office, as needed. In larger offices, you can, if you wish, save the file to a shared network location. That would enable each work station to merely run the file from that location, eliminating the repetitive need to save the file to multiple desktops, now and later on when the program needs to be updated.

Note: You will also get a lingering gray screen the first time you print from each workstation.
Again, just wait it out. The program only has to link up to its documents one time.

We can also link each workstation to a central, shared database, if that is your desire. That should take 15 minutes or so, and can be done over the phone.

Call us at 800-228-3670 when and if you are ready to network your data.